

The Supplement Nutrition Assistance Program (SNAP) helps low income households stretch their food budgets to buy healthy foods.



How it works

The Supplemental Nutrition Assistance Program (SNAP) helps low-income households that meet eligibility requirements.

A household may consist of an individual, or a group of individuals, who live together and purchase and prepare their food together. The household's gross monthly income must be below 130% of the federal poverty guidelines. Some households with incomes over that limit may still qualify if someone in the household is elderly or disabled.

Your benefit amount is determined based on your income and household expenses, such as rent/mortgage costs, gas, electric, water, sewer, phone medical expenses, and payments for child support or child care. Other factors include the number of people in the household who purchase and prepare food together and, in some instances, cash, savings, and stocks.

Stark County Job & Family Services

Division of Human Services

221 3rd St. SE, Canton, OH 44702
Cash, food, & medical assistance applications
Customer service: 1-844-640-OHIO (6446)
Child Care: 330-452-4661

Division of Children Services

402 2nd St. SE, Canton, OH 44702
Report child abuse and neglect: 330-455-KIDS
Foster care and adoption: 330-451-8789

Division of Child Support

221 3rd St. SE, Canton, OH 44702
Customer service: 330-451-8930
Payment information: JFS.ohio.gov/ocs

Executive Offices

221 3rd St. SE, Canton, OH 44702
Customer service: 330-452-4661

Visit our website at
StarkJFS.org



SNAP

Supplement Nutrition Assistance Program

Division of Human Services



Stark County Job & Family Services
221 3rd St. SE, Canton, OH 44702
Phone: 330-452-4661
StarkJFS.org

What can I buy with SNAP benefits?

You can use your SNAP benefits to buy most food or food products. The following items may not be purchased:

- Alcoholic beverages and/or tobacco
- Vitamins and/or medicine
- Hot food products that are prepared to be eaten immediately
- Non-food items such as pet food, paper products, soaps and household supplies

You may not sell or trade SNAP benefits, buy non-food items, or use your SNAP benefits to buy food for someone who is not a member of your household.

How do I apply?

The most efficient way to apply is by calling 1-844-640-OHIO (6446). An audio signature is required.

If you cannot apply by phone, you can call 330-451-8500 to request a paper application by mail. You can also apply:

- **Online:** Visit www.benefits.ohio.gov
- **By fax:** Fax application to 330-451-8022 or 330-451-8925
- **In person or by mail:** Drop off or deliver signed and completed application to our office at 221 3rd St. SE, Canton, OH 44702

What do I need to apply?

You will need the following to apply:

- Proof of identity (driver's license or state ID)
- Social Security number or proof you have applied for Social Security card
- Proof of income (pay stubs, tax records or child support notices)
- Proof of recent job loss, if applicable, including last pay date and gross income amount
- Proof of child care/dependent care costs
- Proof of child support paid for children who do not live with you
- Proof of housing and utility costs

You may also be asked to provide other documents. If you need help getting documents, tell your caseworker.

What to expect after you apply?

You are required to complete an interview as part of the application process. Verifications will be requested at that time. If benefits are approved, an Ohio Direction Card will be issued to you.

If you have any questions after your case is opened, please contact: 1-844-640-OHIO (6446).

What if my Ohio Directions Card is lost, stolen, or doesn't work?

If your Ohio Direction Card is lost, stolen, or fails to work properly, or needs a PIN reset, please call 1-866-386-3071.



USDA's Notice of Non-discrimination

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: <https://www.usda.gov/sites/default/files/documents/ad-3027.pdf>, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

Mail:

U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410

Fax:

(833) 256-1665 or (202) 690-7442

Email:

Program.Intake@usda.gov

This institution is an equal opportunity provider.